Objective
To provide an essential grounding in the operation of the London insurance market.

Summary of learning outcomes

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<td>2. Understand the fundamental principles of insurance</td>
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<td>3. Understand the main classes of insurance written in the London Market</td>
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<td>4. Understand the insurance cycle</td>
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<td>6. Understand the structure of the London Market</td>
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<td>11. Understand the underwriters role in the way that business is conducted in the London Market</td>
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*The test specification has an in-built element of flexibility. It is designed to be used as a guide for study and is not a statement of actual number of questions that will appear in every exam. However, the number of questions testing each learning outcome will generally be within the range plus or minus 2 of the number indicated.

Level

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Important notes
- Method of assessment: 50 multiple choice questions (MCQs). 1 hour is allowed for this examination.
- This syllabus will be examined from 7 September 2010 until 31 December 2011.
- Candidates will be examined on the basis of English law and practice unless otherwise stated.
- Candidates should refer to the CII update website [www.cii.co.uk/updates](http://www.cii.co.uk/updates) for the latest information on changes to law and practice and when they will be examined.
1. Understand basic terminology used within the general insurance market

   The learner can:
   1.1 Explain the principle of utmost good faith
   1.2 Define the meaning of proximate cause
   1.3 Define indemnity
   1.4 Explain the concept of contribution
   1.5 Explain what is meant by subrogation

2. Understand the fundamental principles of insurance

   The learner can:
   2.1 Describe the concept of risk
   2.2 Explain the categories of risk
   2.3 Explain the principle of the pooling of risks
   2.4 Explain the difference between a peril and a hazard as this relates to insurance
   2.5 Give examples of physical and moral hazards
   2.6 List the types of insurable and uninsurable risks
   2.7 Explain the basic purpose of insurance
   2.8 Explain the primary and secondary functions of insurance
   2.9 Explain the importance of the claims handling process

3. Understand the main classes of insurance written in the London Market

   The learner can:
   3.1 Describe the main classes of insurance written in the London Market
   3.2 Describe the main features of the different classes of insurance

4. Understand the insurance cycle

   The learner can:
   4.1 Outline and explain the insurance cycle

5. Understand reinsurance within the insurance market

   The learner can:
   5.1 Explain the purpose of reinsurance
   5.2 Describe the main terminology used in connection with reinsurance transactions

6. Understand the structure of the London Market

   The learner can:
   6.1 Describe the main providers in the London Market including Lloyd’s, Company market and P&I Clubs
   6.2 Explain the importance of the London Market and why clients may decide to place their business within this market
   6.3 Explain the role of the London Market associations
   6.4 Explain the way that business is transacted in the London Market

7. Understand the London Market regulatory and legal environment

   The learner can:
   7.1 Describe the role, aims, approach to regulation; and principles for business of the industry regulator
   7.2 Describe the role of major international regulators, including licensing
   7.3 Explain the governance of the Lloyd’s Market
   7.4 Examine and explain the role of the Financial Ombudsman Service and the Financial Services Compensation Scheme
   7.5 Explain the basic powers of the industry regulator for the authorisation, supervision and regulation of insurers
   7.6 Explain the basic powers of the Industry regulator for the authorisation, supervision and regulation of insurance intermediaries
   7.7 Define what is meant by a contract of insurance
   7.8 Describe the essentials of a valid contract of insurance

8. Understand the importance of appropriate systems and controls

   The learner can:
   8.1 Explain the purpose of sanctions
   8.2 Examine and describe the basic systems and controls to ensure adherence to EU, US and UK legislation

9. Understand data protection and money laundering legislation and requirements

   The learner can:
   9.1 Explain the principles, rights and restrictions of the Data Protection Act of 1998
   9.2 Explain the various requirements to ensure money laundering compliance when dealing with clients

10. Understand the brokers role in the way that business is conducted in the London Market

    The learner can:
    10.1 Explain the role and responsibilities of brokers
    10.2 Explain the business process of broking and the parties involved
    10.3 Explain the broker’s role in the handling of premiums
    10.4 Explain the broker’s role in claims notification, investigation and settlement

11. Understand the underwriters role in the way that business is conducted in the London Market

    The learner can:
    11.1 Explain the role and responsibilities of underwriters
    11.2 Explain the role and responsibilities of the lead and following underwriters within the London Market
**Reading list**
The following list provides details of various publications which may assist with your studies. Periodicals and publications will be of value in ensuring candidates keep up to date with developments and in providing a wider coverage of syllabus topics. Any reference materials cited are authoritative, detailed works which should be used selectively as and when required.

**Note:** The examination will test the syllabus alone.
The reading list is provided for guidance only and is not in itself the subject of the examination.

CII/PFS members can borrow most of the study materials from CII Knowledge Services and may be able to purchase some at a special discount. For further information on lending and discounts go to [www.cii.co.uk/knowledge](http://www.cii.co.uk/knowledge).


The regulation of general insurance and protection business. Tony Wiltshire. London: CII Knowledge Services. Updated as necessary. Available online (CII/PFS members only) at [www.cii.co.uk/knowledge/factfiles](http://www.cii.co.uk/knowledge/factfiles).

**Reference works**


**Periodicals**
The Journal. London: CII. Six issues a year. Also available online (CII/PFS members only) at [www.cii.co.uk/knowledge/journal](http://www.cii.co.uk/knowledge/journal).


**Examination guides**
You are strongly advised to study these before the examination. Please visit [www.cii.co.uk](http://www.cii.co.uk) to buy online or contact CII Customer Service for further information on +44 (0)20 8989 8464.

**Exam technique/study skills**
There are many modestly priced guides available in bookshops. You should choose one which suits your requirements. You will also find advice at [www.cii.co.uk/knowledge/careersupport](http://www.cii.co.uk/knowledge/careersupport). (CII/PFS members only).

For a more interactive approach, you should consider: Winning the brain game. London: CII, 2006. CD-ROM.