

# Online study support at a glance



# Introduction

RevisionMate is the CII's easy-to-use online study support tool, provided FREE with a study text enrolment.

It offers an unrivalled suite of online tools to support you through your studies and improve your chances of exam success. RevisionMate is available for all units across the following qualifications:

### **Financial Services**

Certificate in Financial Administration Certificate in Financial Planning Diploma in Financial Planning Diploma in Regulated Financial Planning And selected Advanced Diploma in Financial Planning units

### **General Insurance**

Foundation Insurance Test (FIT) Award in London Market Insurance Certificate in Insurance Diploma in Insurance And selected Advanced Diploma in Insurance units

Once logged in, you'll find your unit enrolment(s) listed under 'My subjects'. By clicking on the unit title you'll reveal a range of tools tailored to your area of study.

Find out more by continuing to scroll through this document.

#### MYSUBJECTS

R01 Financial services, regulation and ethics

Getting started

Your study plan

#### Chapters

Chapter 1 The UK financial services industry, in its European and global context

Chapter 2 How the retail consumer is served by the financial services industry

Chapter 3 Legal concepts and considerations relevant to financial advice

Chapter 4 The regulation of financial services

Chapter 5 The Financial Services Authority Part 1: Its responsibilities and approach to regulation

- Chapter 5 The Financial Services Authority Part 2: The FSA Handbook
- Chapter 6 Principles and rules as set out in the regulatory framework
- Chapter 7 The regulatory advice framework
- Chapter 8 Client advising skills
- Chapter 9 The FSA's use of principles and outcomes-based regulation to promote ethical and fair outcomes

Chapter 10 Ethics and professional standards

Prepare for your exam

Resource centre



## **Getting started**

A good place to start, this section offers practical advice on how to get the most from RevisionMate and which features you should familiarise yourself with first.







## Your study plan

Get organised by creating a bespoke study plan.

The plan targets study time where it's needed most by giving more hours to chapters that are linked to areas of the syllabus that attract the most marks.

Keep on track with emailed progress updates, and use the study calculator to work out when you'll be ready to sit the exam.

REVISIONI supportingstudy								CII
Add a new activity Activity:	activity STUDYPLANNER Print							Study calculator
Start date:				Minimum				You will have to study
10	Activity		Start date	hours required	Deadline	Progress	Remove	xx hours per week
Hours:	Chapter 1 - The UK financial services industry, in its European	Due in 2 day(s)	01 Jun 2011	3.6	02 Jun 2011	Not started		
Status: Not started	and global context Chapter 2 - How the retail consumer is served by the financial services industry	Due in 5 day(s)	02 Jun 2011	7.2	05 Jun 2011	Not started		You could book your exam for xx-xx-xxxx
Add activity	Chapter 3 - Legal concepts and considerations relevant to financial advice	Due in 7 day(s)	05 Jun 2011	5.4	07 Jun 2011	Not started		
) No Email	Chapter 4 - The regulation of financial services	Due in 9 day(s)	07 Jun 2011	3.6	09 Jun 2011	Not started		(Finished items will not
<ul> <li>Per day</li> <li>Per week</li> <li>Per month</li> </ul>	Chapter 5 - The Financial Services Authority Part 1: Its responsibilities and approach to regulation	Due in 12 day(s)	09 Jun 2011	8.4	12 Jun 2011	Not started		(Finished items will not be affected.) Recalibrate
Suumit	Chapter 5 - The Financial Services Authority Part 2: The FSA Handbook	Due in 16 day(s)	12 Jun 2011	9.0	16 Jun 2011	Not started		
L	Chapter 6 - Principles and rules as set out in the regulatory framework	Due in 19 day(s)	16 Jun 2011	5.4	19 Jun 2011	Not started		
	Chapter 7 - The regulatory advice framework		19 Jun 2011	7.8	22 Jun 2011	Not started	-	

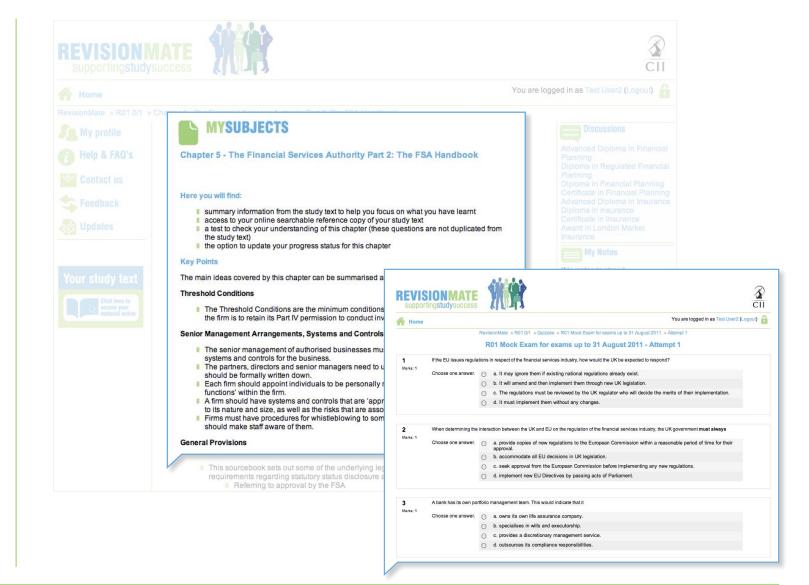




### **Chapters**

Available for the majority of units, these correspond to each chapter in the study text and contain practical learning materials, including a summary of key points, case studies and a multiple choice knowledge check facility.

As you work through each chapter, update your status to keep track of progress. You'll also have access to an online copy of the study text, which can be conveniently viewed on screen and searched for keywords.





### **Prepare for your exam**

This section familiarises you with the exam format and tests your knowledge with either real or specimen exam questions, helping you identify any gaps in knowledge.

For Award, Certificate in Insurance and Diploma 'J0' units you'll also find downloadable audio clips giving useful advice on getting the most from your revision activity.



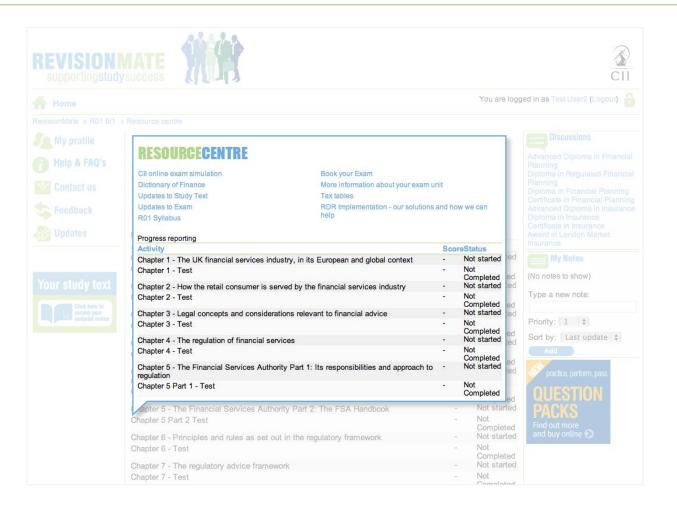




### **Resource centre**

Here we provide links to areas of the CII website and other external resources you may find useful. These include exam syllabuses, updates to the study text and online exam booking.

This section also provides a log of your chapter progress and the results of each multiple choice knowledge check.







# **Additional features**

In addition to study and revision tools, you'll find a number of other features to support you with your studies.

Full details are given opposite.

### My profile

Here you can edit and manage your profile, including post a blog and review your discussion posts.

### Help & FAQs

Our frequently asked questions are answered here. You'll also find details of the minimum system and hardware requirements for using RevisionMate, plus contact details for help and support.

#### Feedback

We welcome your feedback, positive or otherwise. Here you can complete our user satisfaction survey and give us any suggestions you have on how we can improve our service.

#### Updates

This area contains information on all the latest changes and enhancements to RevisionMate. It also provides links to all the latest updates to CII study texts. You can also receive these updates by subscribing to the RevisionMate RSS feed.



# Got a question?

Our most frequently asked questions are answered opposite.

#### How do I access RevisionMate?

To access RevisionMate, you'll need to log in using the following two-step process:

- 1. Go to www.revisionmate.com
- 2. Log in using:
  - Vour CII PIN as your username
  - Vour surname as your password (in lower case omitting any hyphens or apostrophes)

#### What units is RevisionMate available for?

RevisionMate is available for the all units across the following CII qualifications: Foundation Insurance Test, Award in London Market Insurance, Certificate in Financial Administration; Certificate in Financial Planning, Certificate in Insurance, Diploma in Financial Planning, Diploma in Regulated Financial Planning, Diploma in Insurance and selected Advanced Diploma in Financial Planning and Insurance units.

#### How do I access additional RevisionMate exam units?

As long as RevisionMate is available for an exam unit, once you purchase the study text, you'll automatically be given RevisionMate enrolment for that unit. **Note:** RevisionMate enrolments can take up to 3 working days to go live from when your study option order is processed by the CII.

#### Can I buy RevisionMate if I don't have the study text?

No, RevisionMate enrolments are exclusively available to candidates with a corresponding live study option.

# My employer purchased my study option as part of a bulk order, this isn't linked to my PIN, can I still access RevisionMate?

Yes, however your employer will need to complete a RevisionMate bulk enrolment request. They will need to contact their CII Corporate Development Manager or email **customer.corpserv@cii.co.uk** for details.

#### My question isn't answered here, who can I contact for help?

Technical problems or questions that aren't answered here can be emailed to **revisionmateadmin@cii.co.uk** You'll get a reply from a member of the RevisionMate team within 2 working days.